



TERMS & CONDITIONS OF VOUCHER SALE AT RENVYLE HOUSE HOTEL

Vouchers are sold subject to the Terms & Conditions of this website and the following:

1. Gift Vouchers are non-refundable and are non-transferable.
2. Vouchers are valid for five years from the date of purchase and cannot be extended.
3. When making a reservation or booking the Gift Voucher number should be quoted and the actual Gift Voucher must be presented when settling the bill.
4. When purchased online, the purchaser and the recipient have a responsibility to ensure that the unique voucher number is not disclosed to others.

All bookings are subject to availability and change.

General Terms & Conditions

These Terms and Conditions apply to Vouchers purchased online. References below to “voucher(s)” mean all voucher types including Cash Vouchers:

By purchasing a voucher online, the purchaser and recipient agree to be bound by the full terms and conditions of voucher purchase and the terms and conditions of the booking process where applicable to the voucher use.

Vouchers can be redeemed by presentation of the voucher directly at the hotel.

Cash Vouchers can alternatively be redeemed online by entering the voucher code during the booking process. Cash Vouchers can be used online for an earliest arrival date of 7 days after voucher purchase date. If the cost of a reservation using the online reservation process exceeds the amount of a valid voucher code presented, the balance due must be paid by the voucher holder on arrival at the hotel.

Data collection and use are subject to the privacy policy of the hotel and of the voucher purchase system supplier. Specifically, data is only collected for the purposes of completing or supporting an activity, namely the voucher purchase or the reservation process. No other use is made of the collected personal information, and in particular the information is never passed to third parties without permission.

The hotel and/or voucher purchase system supplier (i) cannot be held responsible for lost or appropriated voucher codes; (ii) reserve the right to refuse redemption of a voucher and request alternative forms of payment if a voucher is fraudulently obtained or used; (iii) make no warranties, express or implied, with respect to vouchers including, without limitation, any express or implied warranty of merchantability or fitness for a particular purpose. In the event a voucher is non-functional, your sole remedy, and the sole liability, shall be the replacement of such voucher at unredeemed face value.